

May 30, 2024

Listing Department BSE Limited Phiroze Jeejeebhoy Towers Dalal Street Mumbai – 400 001 Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East)
Mumbai – 400051

Scrip Code: 500271 Name of Scrip: MFSL

Sub: Annual Secretarial Compliance Report for the Financial Year ended March 31, 2024

Dear Sir/Madam,

Pursuant to the Regulation 24A(2) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith the Annual Secretarial Compliance Report issued by the M/s. Chandrasekaran Associates, Company Secretaries, for the Financial Year ended March 31, 2024.

We request you to please take the same on record.

Yours faithfully

For Max Financial Services Limited

Piyush Soni Company Secretary & Compliance Officer

Encl: as above



COMPANY SECRETARIES

SECRETARIAL COMPLIANCE REPORT OF MAX FINANCIAL SERVICES LIMITED FOR THE FINANCIAL YEAR ENDED MARCH 31, 2024

[Pursuant to Regulation 24A of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015]

To,
The Board of Directors

Max Financial Services Limited
Bhai Mohan Singh Nagar, Rail Majra,
Tehsil Balachaur, Distt.
Nawanshahr, Punjab-144533

We have conducted the review of the compliance of the applicable statutory provisions and the adherence to good corporate practices by **Max Financial Services Limited** (hereinafter referred as 'the Listed Entity/Company'), having its Registered Office at Bhai Mohan Singh Nagar, Rail Majra, Tehsil Balachaur, Distt. Nawanshahr, Punjab-144533. Secretarial Review was conducted in a manner that provided us a reasonable basis for evaluating the corporate conducts/statutory compliances and expressing our opinion thereon.

Based on our verification of the listed entity's books, papers, minutes books, forms and returns filed and other records maintained by the listed entity and also the information provided by the listed entity, its officers, agents and authorized representatives during the conduct of Secretarial Review, we hereby report that in our opinion, the listed entity has, during the review period covering the financial year ended on March 31, 2024, complied with the statutory provisions listed hereunder and also that the listed entity has proper Board processes and compliance mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

We Chandrasekaran Associates, Company Secretaries have examined:

- (a) All the documents and records made available to us and explanation provided by the listed entity,
- (b) The filings/ submissions made by the listed entity to the stock exchanges,
- (c) Website of the listed entity,
- (d) Any other document/ filing, as may be relevant, which has been relied upon to make this certification,

for the year ended on March 31, 2024 ("Review Period") in respect of compliance with the provisions of:

- (a) the Securities and Exchange Board of India Act, 1992 ("SEBI Act") and the Regulations, circulars, guidelines issued thereunder; and
- (b) the Securities Contracts (Regulation) Act, 1956 ("SCRA"), rules made thereunder and the Regulations, circulars, guidelines issued thereunder by the Securities and Exchange Board of India ("SEBI");

The specific Regulations, whose provisions and the circulars/ guidelines issued thereunder, have been examined, include: -

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- (a) Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements)
 Regulations, 2015 ("SEBI LODR Regulations 2015")
- (b) Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements)
 Regulations, 2018;
- (c) Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers)
 Regulations, 2011;
- (d) Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018; Not Applicable during the review period.
- (e) Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity)
 Regulations, 2021 to the extent applicable;
- (f) Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities)
 Regulations, 2021; Not applicable during the review period
- (g) Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;
- (h) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder to the extent of Regulation 76 of Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018;
- (i) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents)
 Regulations, 1993 regarding the Companies Act and dealing with client to the extent of securities issued;
- (j) Securities and Exchange Board of India (Investor Protection and Education Fund) Regulations, 2009:
- (k) The Securities and Exchange Board of India (Debenture Trustee) Regulations, 1993 (in relation to obligations of Issuer Company); Not applicable during the review period

We have examined the compliance of above regulations, circulars, guidelines issued thereunder as applicable during the review period and based on confirmation received from management of the Company as and wherever required and affirm that:

Sr. No.	Particulars	Compliance Status (Yes/No/NA)	Observations/ Remarks by PCS
1.	Secretarial Standards:	Yes	
	The compliances of the listed entity are in accordance with the applicable Secretarial Standards (SS) issued by the Institute of Company Secretaries India (ICSI), as notified by the Central Government under section 118(10) of the Companies Act, 2013 and mandatorily applicable.		



Adoption and timely updation of the Policies:	Yes
 All applicable policies under SEBI Regulations are adopted with the approval of board of directors of the listed entities. 	
 All the policies are in conformity with SEBI Regulations and have been reviewed & updated on time, as per the regulations/circulars/guidelines issued by SEBI. 	
Maintenance and disclosures on Website: ■ The Listed entity is maintaining a functional website	Yes
 Timely dissemination of the documents/ information under a separate section on the website. 	
 Web-links provided in annual corporate governance reports under Regulation 27(2) are accurate and specific which re- directs to the relevant document(s)/section of the website. 	
Disqualification of Director:	Yes
None of the Director(s) of the Company are disqualified under Section 164 of Companies Act, 2013 as confirmed by the listed entity.	
Details related to Subsidiaries of listed entities have been examined w.r.t.:	Yes
(a) Identification of material subsidiary companies.	
(b) Requirements with respect to disclosure of material as well as other subsidiaries.	Yes
Preservation of Documents:	Yes
The listed entity is preserving and maintaining records as prescribed under SEBI Regulations and disposal of records as per Policy of Preservation of Documents and Archival policy prescribed under SEBI LODR Regulations, 2015.	
	 All applicable policies under SEBI Regulations are adopted with the approval of board of directors of the listed entities. All the policies are in conformity with SEBI Regulations and have been reviewed & updated on time, as per the regulations/circulars/guidelines issued by SEBI. Maintenance and disclosures on Website: The Listed entity is maintaining a functional website Timely dissemination of the documents/ information under a separate section on the website. Web-links provided in annual corporate governance reports under Regulation 27(2) are accurate and specific which re-directs to the relevant document(s)/section of the website. Disqualification of Director: None of the Director(s) of the Company are disqualified under Section 164 of Companies Act, 2013 as confirmed by the listed entity. Details related to Subsidiaries of listed entities have been examined w.r.t.:



7.	Performance Evaluation:	Yes	
	The listed entity has conducted performance evaluation of the Board, Independent Directors, and the Committees at the start of every financial year as prescribed in SEBI Regulations.		
8.	Related Party Transactions:	Yes	
	(a) The listed entity has obtained prior approval of Audit Committee for all related party transactions; or		
	(b) The listed entity has provided detailed reasons along with confirmation whether the transactions were subsequently approved/ratified/rejected by the Audit Committee, in case no prior approval has been obtained.	Not Applicable.	No related party transaction has been subsequently approved/ratified/rejected by the Audit committee.
9.	Disclosure of events or information:	Yes	Except as mentioned at point
	The listed entity has provided all the required disclosure(s) under Regulation 30 along with Schedule III of SEBI LODR Regulations, 2015 within the time limits prescribed thereunder.		no. 1 and 2 in the table given below under point (a).
10.	Prohibition of Insider Trading:	Yes	
	The listed entity is in compliance with Regulation 3(5) & 3(6) SEBI (Prohibition of Insider Trading) Regulations, 2015.		
11.	Actions taken by SEBI or Stock Exchange(s), if any: No action(s) has been taken against the listed entity/ its promoters/ directors/ subsidiaries either by SEBI or by Stock Exchanges (including under the Standard Operating Procedures issued by SEBI through various circulars) under SEBI Regulations and circulars/ guidelines issued thereunder except as provided under separate paragraph herein if any.		No Actions taken against the listed entity/ its promoters/director s/ subsidiaries either by SEBI or by Stock Exchanges (including under the Standard Operating Procedures issued by SEBI through various circulars) under SEBI Regulations and circulars/ guidelines issued thereunder



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12.	Additional non-compliances, if any:	Yes	No additional non- compliance
	No additional non-compliance observed for SEBI regulation/circular/guidance note etc.	any	observed for all SEBI regulation/circular/ guidance note etc.

The Compliances related to resignation of statutory auditors from listed entities and their material subsidiaries as per SEBI Circular CIR/CFD/CMD1/114/2019 dated October 18, 2019, which has been replaced by SEBI Master circular dated July 11, 2023:

Sr. No.	Particulars	Compliance Status (Yes/No/ NA)	Observations/ Remarks by PCS		
1.	Compliances with the following conditions wh	ile appointing/re-	appointing an		
	i. If the auditor has resigned within 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter: or	Not Applicable.	The Statutory Auditors of the Company have resigned vide their letter dated May 12, 2023.		
	ii. If the auditor has resigned after 45 days from the end of a quarter of a financial year, the auditor before such resignation, has issued the limited review/ audit report for such quarter as well as the next quarter: or	Not Applicable.	The Statutory Auditors of the Company have resigned vide their letter dated May 12, 2023.		
	iii. If the auditor has signed the limited review/ audit report for the first three quarters of a financial year, the auditor before such resignation, has issued the limited review/ audit report for the last quarter of such financial year as well as the audit report for such financial year.	Yes			
2.	Other conditions relating to resignation of statutory auditor				
	 Reporting of concerns by Auditor with respect to the listed entity/its material subsidiary to the Audit Committee: 	Not Applicable.	Not Applicable.		
	a. In case of any concern with the management of the listed entity/material subsidiary such as non-availability of information / non-cooperation by the management which has hampered the audit process, the auditor has approached the Chairman of the Audit		STARAN ASS		

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	Committee of the listed entity and the Audit Committee shall receive such concern directly and immediately without specifically waiting for the quarterly Audit Committee meetings.
	b. In case the auditor proposes to resign, all concerns with respect to the proposed resignation, along with relevant documents, has been brought to the notice of the Audit Committee. In cases where the proposed resignation is due to non-receipt of information / explanation from the company, the auditor has informed the Audit Committee the details of information/explanation sought and not provided by the management, as applicable.
	c. The Audit Committee / Board of Directors deliberated on the matter on receipt of such information from the auditor relating to the proposal to resign as mentioned above and communicate its views to the management and the auditor.
	ii. Disclaimer in case of non-receipt of information: The auditor has provided an appropriate disclaimer in its audit report, which is in accordance with the Standards of Auditing as specified by ICAI / NFRA, in case where the listed entity/ its material subsidiary has not provided information as required by the auditor.
3.	The listed entity / its material subsidiary has obtained information from the Auditor upon resignation, in the format as specified in Annexure- A in SEBI Circular CIR/CFD/CMD1/114/2019 dated 18th October 2019.

(a) The listed entity has generally complied with the provisions of the above Regulations and circulars/ guidelines issued thereunder, except in respect of matters specified below:

S.No	1
Compliance Requirement (Regulations/circulars /guidelines including specific clause)	Submission of notice(s) given by the listed entity to the shareholders by way of newspaper advertisement.
Regulation/ Circular No.	Regulation 30 read with 47 of SEBI LODR Regulations 2015.

Deviations	Two days delay on disclosure submitted to the stock exchanges on July 10, 2023, on submission of notice given to shareholders by way of advertisement on July 7, 2023, for transfer of shares to IEPF w.r.t. Final Dividend for Financial Year 2015-16.
Action Taken by	None.
Type of Action (Advisory/ clarification/ fine/ Show cause notice/ Warning letter etc.)	None.
Details of Violation	Two days delay on disclosure submitted to the stock exchanges on July 10, 2023, on submission of notice given to shareholders by way of advertisement on July 7, 2023, for transfer of shares to IEPF w.r.t. Final Dividend for Financial Year 2015-16.
Fine Amount	None.
Observations/ Remarks of the Practicing Company Secretary	Two days delay on submission of disclosures on July 10, 2023 under Regulation 30 & 47 Of SEBI LODR Regulations, 2015.
Management Response	The advertisement given by the Company in the newspapers on July 7, 2023, was for a limited purpose for information to certain identified shareholders numbering 476 shareholders with respect to notifying them on the transfer of unpaid/unclaimed dividend by the said shareholders as well as for the purpose of transfer of equity shares to IEPF in terms of the said advertisement. Please note that the Company had already given notice to the said shareholders on June 30, 2023, by way of registered post. The said advertisement was given for information of 476 shareholders out of 67,708 shareholders as on June 30, 2023. Hence, the advertisement given by the Company only to select shareholders as stated above does not qualify under Regulation 30 of SEBI LODR for separate disclosure to be made to stock exchanges. Kindly note that the Company had published advertisements in newspapers on July 7, 2023, in Business Standard (English), all editions, and Desh Sewak (Punjabi) in the Chandigarh edition. As July 7, 2023, was a Friday, the Company had filed the copy of newspaper clippings with the stock exchanges on next working day, i.e., on Monday, i.e., July 10, 2023, i.e. the date on which the company became aware of the publication of the newspaper advertisements and hence it has complied with the requirement. The management would like to further confirm that no follow up query has come from any of the stock exchanges as this does not qualify as a disclosure to be made within 24 hours of publication of the advertisement under Regulation 30 and hence management would like to confirm that the compliances have been made by the Company within the stipulated timelines.
Remarks	None.

S. No	2.
Compliance Requirement (Regulations/circulars /guidelines including specific clause)	Intimation w.r.t. schedule of analysts or institutional investors meet dated December 08, 2023.
Regulation/ Circular No.	Regulation 30 of SEBI LODR Regulations 2015.
Deviations	Delay of a day for intimation on Schedule of Analysts or institutional investors meet on December 8, 2023.

Action Taken by	None.
Type of Action (Advisory/ clarification/ fine/ Show cause notice/ Warning letter etc.)	None.
Details of Violation	Delay of a day for intimation on Schedule of Analysts or institutional investors meet on December 8, 2023.
Fine Amount	None.
Observations/ Remarks of the Practicing Company Secretary	Submission delayed by a day pursuant to Regulation 30 of SEBI LODR Regulations 2015.
Management Response	On receipt of confirmation received by an investor group on December 6, 2023, the Company had forthwith given disclosure for an investor meeting to be held on December 8, 2023.
	Further, management would like to state that after filing the aforesaid disclosures with the Stock Exchanges, no follow-up queries were received from them in this regard and hence would like to confirm compliance in this regard.
Remarks	None.

(b) The listed entity has taken the following actions to comply with the observations made in previous reports:

s Observa r. tions/ N Remarks o. of the Practicin g Compan y Secretar y in the previous reports	Observations made in the secretarial compliance report for the year ended March 31, 2023	Compliance Requirement (Regulations/ci rculars/ guidelines including specific clause)	Details of violation / deviations and actions taken / penalty imposed, if any, on the listed entity	Remedial actions, if any, taken by the listed entity	comments of the PCS on the action s taken by the listed entity
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Assumptions & Limitation of scope and Review:

- 1. Compliance of the applicable laws and ensuring the authenticity of documents and information furnished, are the responsibilities of the management of the listed entity.
- 2. Our responsibility is to certify based upon our examination of relevant documents and information. This is neither an audit nor an expression of opinion.
- 3. We have not verified the correctness and appropriateness of the financial Records and Books of Accounts of the listed entity.
- 4. This Report is solely for the intended purpose of compliance in terms of Regulation 24A (2) of the SEBI LODR Regulations 2015 and is neither an assurance as to the future viability of the listed entity nor of the efficacy or effectiveness with which the management has conducted the affairs of the listed entity.
- 5. This Report is limited to the Statutory Compliances on laws/ regulations / guidelines lifted in our

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report which have been complied with by the Company up to the date of this Report pertaining to the financial year ended March' 2024.

- 6. The compliance of the provisions of Corporate and other applicable laws, rules, regulations, standards is the responsibility of management. Our examination was limited to the verification of procedures on random test basis.
- 7. We have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial records. The verification was done on the random test basis to ensure that correct facts are reflected in secretarial records. We believe that the processes and practices, we followed provide a reasonable basis for our opinion.

For Chandrasekaran Associates Company Secretaries

FRN: P1988DE002500

Peer Review Certificate No. 4186/2023

NEW DELHI

Rupesh Agarwal

Managing Partner
Membership No. A16302W SECRIC
Certificate of Practice No. 5673

UDIN: A016302F000313601

Date: May 07, 2024

Place: Delhi